

# Spirit Mobile Data Banks

## The Service

<b>Service Description</b>	Spirit Mobile Data Banks are additional data packages available for purchase on any Spirit Mobile fleet plan. Extend the included data across your mobile fleet by purchasing additional blocks.
<b>Minimum Monthly Charges</b>	\$75 for a 50 GB Data Bank
<b>Maximum Early Termination Charges</b>	Not applicable. Data Banks are purchased in advance for a once-off fee.
<b>Minimum Contract Term</b>	Not applicable. Data Banks do not require a term commitment.
<b>Inclusions</b>	<ul style="list-style-type: none"><li>• Additional included data, applied to the next billing cycle.</li></ul>
<b>Exclusions</b>	<ul style="list-style-type: none"><li>• Only available on Spirit Mobile fleet plans</li></ul>
<b>Options</b>	<ul style="list-style-type: none"><li>• Changes to data banks may be made but will apply to the next billing cycle.</li><li>• Additional Data Banks may be purchased during the billing cycle and will apply to the current billing cycle but must be for a different Data Bank Plan than any currently billed Data Banks for the account.</li><li>• Once activated, Data Banks aggregate across your eligible voice mobile services.</li><li>• Refer to the Data Bank Add-ons table in this document for pricing.</li></ul>
<b>Restrictions</b>	<ul style="list-style-type: none"><li>• Spirit Mobile Data Banks cannot be used overseas.</li></ul>
<b>Requirements</b>	<ul style="list-style-type: none"><li>• To use Spirit Mobile Data Banks, you'll need an active Spirit Mobile Fleet Plan. For more information on Spirit's available Mobile plans, go to <a href="https://spirit.com.au/critical-information-summaries">spirit.com.au/critical-information-summaries</a>.</li></ul>
<b>Full Terms</b>	<a href="https://spirit.com.au/sfoa">spirit.com.au/sfoa</a>   <a href="https://spirit.com.au/sia">spirit.com.au/sia</a>
<b>Spirit Mobile Service Schedule</b>	<a href="https://spirit.com.au/mobile-service-schedule">spirit.com.au/mobile-service-schedule</a>

# Pricing

## Data Bank Add-ons

Plan	Once-off Fee (including GST)	Additional Data	Cost per MB	Minimum Charges (including GST)
50 GB Data Bank	\$75	50 GB	\$0.0015	\$75
100 GB Data Bank	\$140	100 GB	\$0.0014	\$140
200 GB Data Bank	\$250	200 GB	\$0.00125	\$250
500 GB Data Bank	\$550	500 GB	\$0.0011	\$550
1,000 GB Data Bank	\$900	1,000 GB	\$0.009	\$900

## Call Rates and Other Charges

Follow the links below for information on call charges and International Roaming.

### Charge Type

[Mobile International Dialling Direct](#)

[Mobile Other Charges](#)

[Mobile International Roaming](#)

## Contact

For customer service or complaints

If you have questions regarding your installation, an existing service or your bill you can reach us via the following options.



**1300 760 300**

(7 AM to 12 midnight,  
AEST, 7 days a week)



**[mobile.support@spirit.com.au](mailto:mobile.support@spirit.com.au)**



**[spirit.com.au/contact](http://spirit.com.au/contact)**

## Telecommunications Ombudsman

If you are not satisfied with the outcome after escalating as per the above process, you may seek assistance from the Telecommunications Ombudsman online at [www.tio.com.au](http://www.tio.com.au) or by calling [1800 062 058](tel:1800062058).