

Spirit CALL

THE SERVICE

Service Description	Suits home office or private users. This package is perfect if you only have a couple of phones and just need a simple service. It's no frills, at a nice price.
Product features	<ul style="list-style-type: none"> • Unlimited calls to local, national, and mobile numbers (AU/NZ) • Includes a Yealink T19E2 handset • Call Forwarding Always • Call Forwarding Busy • Call Forwarding No Answer • Call Forwarding Not Reachable • Call Return • Call Transfer • Call Waiting • Voicemail Unified & Emailed • Basic Call Logs • Calling Line ID Delivery Blocking • Calling Name Delivery • Calling Number Delivery • Barge-in Exempt • Connected Line Identification Presentation • Connected Line Identification Restriction
Options	-
Minimum contract term	12
Equipment Required	Power-over-Ethernet switch or similar, IP capable network
Full Terms	spirit.com.au/sfoa spirit.com.au/sla

PRICING (PER USER)

Contract Term (months)	Monthly Fee (ex-GST)	Installation Fee (ex-GST)	Minimum Charges (including GST)
12	\$29.95	\$50	\$450.34
Early Termination			100% of remaining contract value

CRITICAL INFORMATION SUMMARY



CALL RATES

Calls made to local, national, and mobile numbers (AU/NZ) are included under this plan.

CONTACT

FOR CUSTOMER SERVICE, COMPLAINTS, OR DISPUTE RESOLUTION

If you have questions regarding your installation, an existing service or your bill you can reach us via the following options.



1300 007 001

(7 AM to 12 midnight,
AEST, 7 days a week)



support@spirit.com.au



spirit.com.au/contact

TELECOMMUNICATIONS OMBUDSMAN

If you are not satisfied with the outcome after escalating as per the above process, you may seek assistance from the Telecommunications Ombudsman online at www.tio.com.au or by calling 1800 062 058.