

# NBN Enterprise Ethernet 50 CoS-L

## THE SERVICE

<b>Service Description</b>	The NBN Enterprise Ethernet product is a business grade symmetrical bandwidth fibre service through Australia's National Broadband Network.
<b>Product features</b>	Class-of-Service Low (Best Effort) Symmetrical 50 Mbps up and download
<b>Options</b>	Class-of-Service High (dedicated bandwidth) is available on request A 4G Backup service is available on request
<b>Minimum contract term</b>	12
<b>Equipment Required</b>	-
<b>Full Terms</b>	<a href="http://spirit.com.au/sfoa">spirit.com.au/sfoa</a>   <a href="http://spirit.com.au/sla">spirit.com.au/sla</a>

## PRICING

Additional build charges may apply depending on location. Any applicable fees will be advised.

### Zone: CBD

Contract Term (months)	Monthly Fee (ex-GST)	Installation Fee (ex-GST)	Minimum Charges (including GST)
12	\$560	\$6,500	\$14,542.00
24	\$500	\$1,750	\$15,125.00
36	\$474	\$0	\$18,770.40
60	\$447	\$0	\$29,502.00
Early Termination			100% of remaining contract value

### Zone: 1

Contract Term (months)	Monthly Fee (ex-GST)	Installation Fee (ex-GST)	Minimum Charges (including GST)
12	\$747	\$6,500	\$17,010.40
24	\$674	\$1,750	\$17,926.00
36	\$634	\$0	\$25,106.40
60	\$600	\$0	\$39,600.00
Early Termination			100% of remaining contract value

### Zone: 2

Contract Term (months)	Monthly Fee (ex-GST)	Installation Fee (ex-GST)	Minimum Charges (including GST)
------------------------	----------------------	---------------------------	---------------------------------

## CRITICAL INFORMATION SUMMARY

12	\$1,114	\$6,500	\$21,854.80
24	\$1,000	\$1,750	\$28,325.00
36	\$947	\$0	\$37,501.20
60	\$900	\$0	\$59,400.00
Early Termination			100% of remaining contract value

### Zone: 3

Contract Term (months)	Monthly Fee (ex-GST)	Installation Fee (ex-GST)	Minimum Charges (including GST)
12	\$1,507	\$6,500	\$27,042.40
24	\$1,354	\$1,750	\$37,670.60
36	\$1,280	\$0	\$50,688.00
60	\$1,214	\$0	\$80,124.00
Early Termination			100% of remaining contract value

## CONTACT

### FOR CUSTOMER SERVICE OR COMPLAINTS

If you have questions regarding your installation, an existing service or your bill you can reach us via the following options.



**1300 007 001**  
(7 AM to 12 midnight,  
AEST, 7 days a week)



[support@spirit.com.au](mailto:support@spirit.com.au)



[spirit.com.au/contact](http://spirit.com.au/contact)

## TELECOMMUNICATIONS OMBUDSMAN

If you are not satisfied with the outcome after escalating as per the above process, you may seek assistance from the Telecommunications Ombudsman online at [www.tio.com.au](http://www.tio.com.au) or by calling 1800 062 058.