

NBN Enterprise Ethernet 200 CoS-L

THE SERVICE

Service Description	The NBN Enterprise Ethernet product is a business grade symmetrical bandwidth fibre service through Australia's National Broadband Network.
Product features	Class-of-Service Low (Best Effort) Symmetrical 200 Mbps up and download
Options	Class-of-Service High (dedicated bandwidth) is available on request A 4G Backup service is available on request
Minimum contract term	12
Equipment Required	-
Full Terms	spirit.com.au/sfoa spirit.com.au/sla

PRICING

Additional build charges may apply depending on location. Any applicable fees will be advised.

Zone: CBD

Contract Term (months)	Monthly Fee (ex-GST)	Installation Fee (ex-GST)	Minimum Charges (including GST)
12	\$747	\$6,500	\$17,010.40
24	\$674	\$1,750	\$19,718.60
36	\$634	\$0	\$25,106.40
60	\$600	\$0	\$39,600.00
Early Termination			100% of remaining contract value

Zone: 1

Contract Term (months)	Monthly Fee (ex-GST)	Installation Fee (ex-GST)	Minimum Charges (including GST)
12	\$967	\$6,500	\$19,914.40
24	\$867	\$1,750	\$24,813.80
36	\$820	\$0	\$32,472.00
60	\$780	\$0	\$51,480.00
Early Termination			100% of remaining contract value

Zone: 2

Contract Term (months)	Monthly Fee (ex-GST)	Installation Fee (ex-GST)	Minimum Charges (including GST)
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CRITICAL INFORMATION SUMMARY

12	\$1,327	\$6,500	\$24,666.40
24	\$1,194	\$1,750	\$33,446.60
36	\$1,127	\$0	\$44,629.20
60	\$1,074	\$0	\$70,884.00
Early Termination			100% of remaining contract value

Zone: 3

Contract Term (months)	Monthly Fee (ex-GST)	Installation Fee (ex-GST)	Minimum Charges (including GST)
12	\$1,700	\$6,500	\$29,590.00
24	\$1,534	\$1,750	\$42,422.60
36	\$1,447	\$0	\$57,301.20
60	\$1,374	\$0	\$90,684.00
Early Termination			100% of remaining contract value

CONTACT

FOR CUSTOMER SERVICE OR COMPLAINTS

If you have questions regarding your installation, an existing service or your bill you can reach us via the following options.



1300 007 001
(7 AM to 12 midnight,
AEST, 7 days a week)



support@spirit.com.au



spirit.com.au/contact

TELECOMMUNICATIONS OMBUDSMAN

If you are not satisfied with the outcome after escalating as per the above process, you may seek assistance from the Telecommunications Ombudsman online at www.tio.com.au or by calling 1800 062 058.