

NBN Enterprise Ethernet 200 CoS-H

THE SERVICE

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|------------------------------|---|
| Service Description | The NBN Enterprise Ethernet product is a business grade symmetrical bandwidth fibre service through Australia's National Broadband Network. |
| Product features | Class-of-Service High (Dedicated bandwidth) Symmetrical 200 Mbps up and download |
| Options | A 4G Backup service is available on request |
| Minimum contract term | 12 |
| Equipment Required | - |
| Full Terms | spirit.com.au/sfoa spirit.com.au/sla |

PRICING

Additional build charges may apply depending on location. Any applicable fees will be advised.

Zone: CBD

| Contract Term (months) | Monthly Fee (ex-GST) | Installation Fee (ex-GST) | Minimum Charges (including GST) |
|------------------------|----------------------|---------------------------|----------------------------------|
| 12 | \$1,107 | \$6,500 | \$21,762.40 |
| 24 | \$994 | \$1,750 | \$28,166.60 |
| 36 | \$940 | \$0 | \$37,224.00 |
| 60 | \$894 | \$0 | \$59,004.00 |
| Early Termination | | | 100% of remaining contract value |

Zone: 1

| Contract Term (months) | Monthly Fee (ex-GST) | Installation Fee (ex-GST) | Minimum Charges (including GST) |
|------------------------|----------------------|---------------------------|----------------------------------|
| 12 | \$1,327 | \$6,500 | \$24,666.40 |
| 24 | \$1,194 | \$1,750 | \$33,446.60 |
| 36 | \$1,127 | \$0 | \$44,629.20 |
| 60 | \$1,074 | \$0 | \$70,884.00 |
| Early Termination | | | 100% of remaining contract value |

Zone: 2

| Contract Term (months) | Monthly Fee (ex-GST) | Installation Fee (ex-GST) | Minimum Charges (including GST) |
|------------------------|----------------------|---------------------------|---------------------------------|
| 12 | \$1,687 | \$6,500 | \$29,418.40 |

CRITICAL INFORMATION SUMMARY

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|-------------------|---------|---------|----------------------------------|
| 24 | \$1,520 | \$1,750 | \$42,053.00 |
| 36 | \$1,434 | \$0 | \$56,786.40 |
| 60 | \$1,360 | \$0 | \$89,760.00 |
| Early Termination | | | 100% of remaining contract value |

Zone: 3

| Contract Term (months) | Monthly Fee (ex-GST) | Installation Fee (ex-GST) | Minimum Charges (including GST) |
|------------------------|----------------------|---------------------------|----------------------------------|
| 12 | \$2,054 | \$6,500 | \$34,262.80 |
| 24 | \$1,847 | \$1,750 | \$50,685.80 |
| 36 | \$1,747 | \$0 | \$69,181.20 |
| 60 | \$1,660 | \$0 | \$109,560.00 |
| Early Termination | | | 100% of remaining contract value |

CONTACT

FOR CUSTOMER SERVICE OR COMPLAINTS

If you have questions regarding your installation, an existing service or your bill you can reach us via the following options.



1300 007 001
(7 AM to 12 midnight,
AEST, 7 days a week)



support@spirit.com.au



spirit.com.au/contact

TELECOMMUNICATIONS OMBUDSMAN

If you are not satisfied with the outcome after escalating as per the above process, you may seek assistance from the Telecommunications Ombudsman online at www.tio.com.au or by calling 1800 062 058.