

# NBN Enterprise Ethernet 1G CoS-H

## THE SERVICE

<b>Service Description</b>	The NBN Enterprise Ethernet product is a business grade symmetrical bandwidth fibre service through Australia's National Broadband Network.
<b>Product features</b>	Class-of-Service High (Dedicated bandwidth) Symmetrical 1000 Mbps up and download
<b>Options</b>	A 4G Backup service is available on request
<b>Minimum contract term</b>	12
<b>Equipment Required</b>	-
<b>Full Terms</b>	<a href="http://spirit.com.au/sfoa">spirit.com.au/sfoa</a>   <a href="http://spirit.com.au/sla">spirit.com.au/sla</a>

## PRICING

Additional build charges may apply depending on location. Any applicable fees will be advised.

### Zone: CBD

Contract Term (months)	Monthly Fee (ex-GST)	Installation Fee (ex-GST)	Minimum Charges (including GST)
12	\$1,794	\$6,500	\$30,830.80
24	\$1,614	\$1,750	\$44,534.60
36	\$1,527	\$0	\$60,469.20
60	\$1,454	\$0	\$95,964.00
Early Termination			100% of remaining contract value

### Zone: 1

Contract Term (months)	Monthly Fee (ex-GST)	Installation Fee (ex-GST)	Minimum Charges (including GST)
12	\$1,954	\$6,500	\$32,942.80
24	\$1,760	\$1,750	\$48,389.00
36	\$1,660	\$0	\$65,736.00
60	\$1,580	\$0	\$104,280.00
Early Termination			100% of remaining contract value

### Zone: 2

Contract Term (months)	Monthly Fee (ex-GST)	Installation Fee (ex-GST)	Minimum Charges (including GST)
12	\$2,227	\$6,500	\$36,546.40

## CRITICAL INFORMATION SUMMARY

24	\$2,007	\$1,750	\$54,909.80
36	\$1,894	\$0	\$75,002.40
60	\$1,800	\$0	\$118,800.00
Early Termination			100% of remaining contract value

### Zone: 3

Contract Term (months)	Monthly Fee (ex-GST)	Installation Fee (ex-GST)	Minimum Charges (including GST)
12	\$2,607	\$6,500	\$41,562.40
24	\$2,347	\$1,750	\$63,885.80
36	\$2,214	\$0	\$87,674.40
60	\$2,100	\$0	\$138,600.00
Early Termination			100% of remaining contract value

## CONTACT

### FOR CUSTOMER SERVICE OR COMPLAINTS

If you have questions regarding your installation, an existing service or your bill you can reach us via the following options.



**1300 007 001**  
(7 AM to 12 midnight, AEST, 7 days a week)



[support@spirit.com.au](mailto:support@spirit.com.au)



[spirit.com.au/contact](http://spirit.com.au/contact)

## TELECOMMUNICATIONS OMBUDSMAN

If you are not satisfied with the outcome after escalating as per the above process, you may seek assistance from the Telecommunications Ombudsman online at [www.tio.com.au](http://www.tio.com.au) or by calling 1800 062 058.