

CRITICAL INFORMATION SUMMARY

Spirit Work From Home Bundle 3

4G WiFi hotspot modem plus a 100GB per month data only SIM

THE SERVICE

Service Description	Spirit's Work From Home Bundle 3 provides a 4G WiFi modem with 100GB of monthly data
Product features	<ul style="list-style-type: none">Spirit 4G 100GB Data SIMSpirit Huawei B525 LTE Modem with WIFI
Options	None
Minimum contract term	0 months (no lock-in, cancel with 30 days' notice)
Equipment Required	Laptop, PC, or a smartphone
Full Terms	spirit.com.au/sfoa spirit.com.au/sla

KEY CONDITIONS

This is a special promotion and valid for six months from commencement. Following this period, pricing and terms may change, however customers will be advised with 30 days' notice of any pending changes to the plan and may opt out at any point.

This product is for business use only but not for resale.

PRICING

Contract Term (months)	Call Package	Monthly Fee (ex-GST)	Setup Fee (ex-GST)	Minimum Charges (including GST)
0 (no lock-in)	N/A	\$100	\$199	\$328.90
Early Termination				100% of remaining contract value

CALL RATES

This bundle does not include a calling option. If you need to make calls, choose Spirit's Work From Home bundle 1 or 2.

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4G DATA – EXCESS USAGE CHARGES

Bundle item	Monthly data allowance	Maximum monthly data	Excess data charges	Maximum data charges in a month
Spirit 4G 100GB Data SIM	100GB	250GB	\$15 per 1GB (ex-GST)	\$2,475 (inc. GST)

- Data allowance is combined for both uploads and downloads, for example 20GB of uploads plus 80GB of downloads in a month would equal the cap of 100GB on this plan
- 4G data speeds are dependent on your location
- Spirit will send usage alerts at 50%, 80% and 100% of data usage for your 4G data plan
- If you reach the maximum limit of 250 Gigabytes of data usage in a month, your plan will be suspended
- Data does not roll over to the next month
- This plan is intended for business use only

BROADBAND INFORMATION AND ADVICE

Information and advice to help consumers make informed decisions about broadband services can be found here: www.commsalliance.com.au/BEP

BILLING

Monthly, service charges are billed in advance and usage charges are billed in arrears.

CONTACT

FOR CUSTOMER SERVICE, DISPUTE RESOLUTION, OR COMPLAINTS

If you have questions regarding your installation, an existing service or your bill you can reach us via the following options.



1300 007 001
(7 AM to 12 midnight,
AEST, 7 days a week)



support@spirit.com.au



spirit.com.au/contact

TELECOMMUNICATIONS OMBUDSMAN

If you are not satisfied with the outcome after escalating as per the above process, you may seek assistance from the Telecommunications Ombudsman online at www.tio.com.au or by calling 1800 062 058.